



UNIVERSITY OF
KWAZULU-NATAL™

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A magnifying glass with a black handle is positioned over a digital background of binary code (0s and 1s) and glowing lines. The text "DON'T SUPPORT IT, REPORT IT!" is written in large, bold, red, sans-serif capital letters across the lens of the magnifying glass.

**DON'T
SUPPORT IT,
REPORT IT!**

FRAUD
FRAUD

0800 203 285
ukzn@tip-offs.com

INSPIRING GREATNESS

Tip-offs

Anonymous is:

- Confidential
- Anonymous
- Available 24/7
- Available free of charge
- Independent of UKZN

“Be **BOLD**
and take a stand
against *Fraud*”

FreePost Address :

Tip-offs Anonymous®, FreePost KZN 138,
Umhlanga Rocks, 4320

(to which you can mail letters and relevant documentation)

Tip-offs Anonymous®

The University of KwaZulu-Natal (UKZN) has secured the services of Deloitte & Touché (Deloitte) to provide **Tip-offs Anonymous®**.

The purpose of this service is to assist the University to deliver on one of its values – Honesty – UKZN is committed to deliver with integrity, steadfastly and to adhere to corporate governance. In assisting UKZN to implement this value, Deloitte is committed to conducting healthy business practices professionally which will not only ensure a stable environment for everyone but also ensure the continued future success of the University.

This service will enable all stakeholders to report anonymously on any dishonest activities that they are aware of that are taking place at the University. Confidentiality is guaranteed.

How does Tip-offs Anonymous® work?

- Anyone can contact Tip-offs Anonymous® using a dedicated FreeCall telephone number and e-mail as well as the generic FreePost and fax facilities.
- Trained operators, using sophisticated contact centre equipment, will respond to calls in English, Afrikaans, Zulu, Sotho or Xhosa, 24 hours per day, 365 days per year.
- Operators will interview callers, probing for specific facts so as to record as much information and understand the details as clearly as possible.
- The information is then analysed and forwarded to designated senior officials of UKZN who will take corrective action.
- Although you may choose to tell Tip-offs Anonymous® who you are, the Tip-off report will **never** reveal your identity or even your gender (unless **you** choose your identity to be made known).

What are the contact details?

Free Phone Number : **0800 203 285**
(exclusive to UKZN)

Free Fax Number : **0800 00 77 88**
(for the sending of relevant documentation to support your tip-off)

Unique e-mail : **ukzn@tip-offs.com**
When emails are received, they are relayed through a server which “strips-out” the name, sender as well as all other source information, **but** you should not send any emails from your work address as these can be traced from source

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documentation)

Website : **www.tip-offs.com**

It is very important to note that Tip-offs Anonymous® is **not** a service for the reporting of **employment grievances or complaints** – these are to be directed through the appropriate HR reporting channels which are available to you. **Be bold and take a stand.** Make the real difference and report what you know to Tip-offs Anonymous® for the good of everyone.

Deloitte.